

MIMS Portal: Set up your challenge questions

Perform a one-time set up of answers to challenge questions in your MIMS Portal to enable student self-service password reset when required.

1 Log in to MIMS Portal

<https://mims.moe.gov.sg/sspr>

On the main menu, click on **Setup Security Question**.

MIMS Self Service Password Reset



2 Set challenge questions

Choose 3 questions and set the answers to them. After setting the answers, click **Save Answers**.

Now if you have forgotten your password, you will be able to use the **Forgot Password?** function to reset it. Enter your MIMS Login ID and you will be prompted with the Challenge Questions you have set.

Self Service Password Reset

Setup Security Questions

If you forget your password, you can access your account by answering your security questions.

Please choose your questions and answers that can be used to verify your identity in case you forget your password. Because the answers to these questions can be used to access your account, be sure to supply answers that are not easy for others to guess or discover.

Please type your security answers

- ✓ — Please select a question item from the list — ✓
- What is your favourite animal? ✓
- What is your favourite colour? ✓
- What is your favourite sport or hobby? ✓
- What is your favourite food? ✓
- What is your favourite cartoon hero/pop group? ✓
- What is your favourite toy? ✓
- What is your favourite movie? ✓
- What is your favourite book? ✓

Save Answers

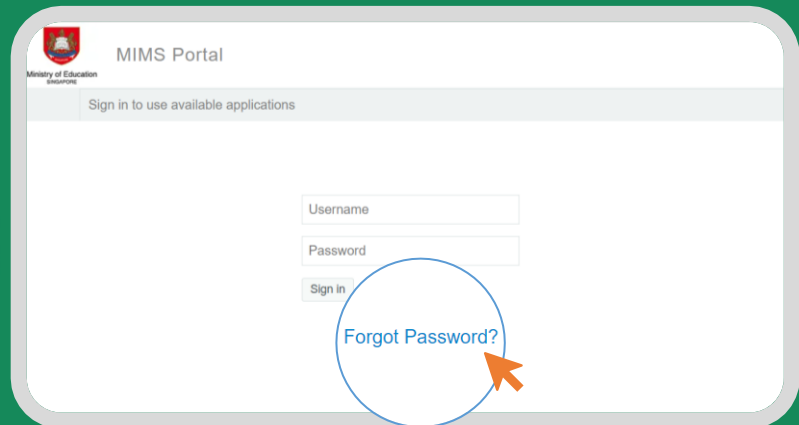
Student Self-Service Password Reset Guide

For MOE Identity Management System (MIMS)

Your MIMS login ID and password gives you access to Student Learning Space and Student iCON.

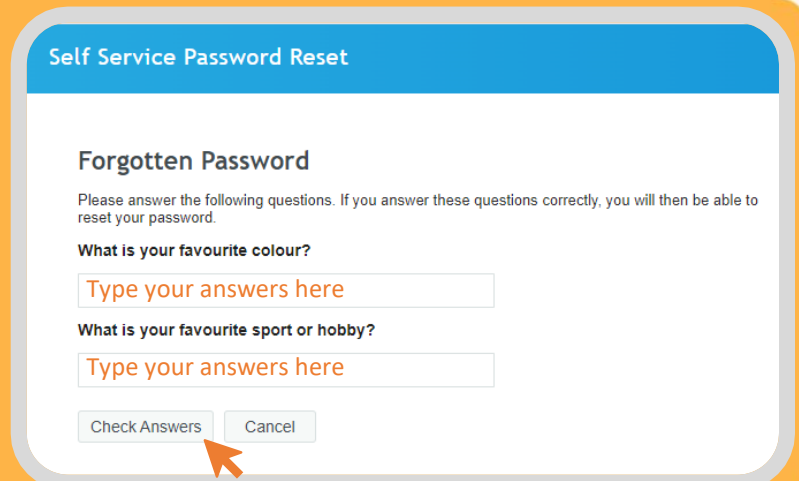
Step 1:

Go to
<https://mims.moe.gov.sg/sspr>
and click 'Forgot Password?'



Step 2:

Type in your username and answer the Challenge Questions that you've set previously.



Step 3:

Once you have correctly answered your challenge questions, you will be able to reset your password.

